



Certificate in Health Care Management and Leadership

Summer 2009 Elective Course

Leadership of High Performing Health Care Organizations (Blended)

This course includes online sessions and classroom meetings.

The health care industry is undergoing massive changes and growth. To keep pace and thrive in this environment requires leadership. This course covers leadership theory fundamentals and explores the relationship between executive leadership and high performance, effectiveness, and success. Students learn the differences between leadership and management; how to measure good leadership; and the behaviors, techniques, and skills that can be implemented in their individual work environments to become more effective leaders and promote leadership skills in their followers. Students develop a health care research leadership plan by the end of the course.

*Elective course in Certificate in Health Care Management and Leadership.
This course is open to all students, certificate candidacy is not required.*

Instructor: **Charles C. Gabbert**, Senior Director, Healthcare Industry Group, Los Angeles office of the international management consulting firm Alvarez & Marsal. Dr. Gabbert is an experienced healthcare management consultant with more than 24 years' experience assisting hospitals achieve high performance. He is a Fellow in the American College of Healthcare Executives and holds a Doctor of Philosophy degree in organization and management with a research and dissertation focus on the relationship of leadership to hospital high performance.

Public Health X 452 ♦ Reg# V2106B ♦ Course Fee: \$795
12 Mondays; June 22-September 14

6 Classroom Meetings: 6/22, 7/6, 7/20, 8/10, 8/17, & 9/14 (no meeting 9/7)
6:30-9:30pm in Room16-059, Dean's Conference Room in the UCLA School of Public Health

6 Online Meetings: 6/29, 7/13, 7/27, 8/3, 8/24, & 8/31

For more information about this elective course in the Certificate in Health Care Management and Leadership, please visit www.uclaextension.edu/healthsci or call (310) 825-7093.

Available Fall 2009

- ◆ Introduction to the US Health Care System
- ◆ Introduction to Health Care Financial Management
- ◆ Management of Medical Groups and Ambulatory Care



General Information

Enrollment

Online

Visit uclaextension.edu for full information about our courses. Click on "**Quick Enroll**" and enter **Reg#**. Complete the online enrollment form for secure registration.

Phone

Use American Express, Discover, MasterCard, or VISA. Call (310) 825-9941 or (818) 784-7006.

Parking

Evening parking permits, valid after 4:30pm, Monday-Thursday, may be purchased when you enroll (see enrollment form). Allow 10 working days for permits requested by mail. Parking on the UCLA campus without a permit is \$8 per entry. There will be attendants at designated gates to collect the parking fee. For additional information call (310) 825-9971 or (818) 784-7006.

Refunds

A service charge of \$30 is withheld from all refunds (full refund if course is canceled, discontinued, or rescheduled). Refund request must be postmarked or phoned in by the last business day before the first class meeting for courses with one to five meetings, before the second meeting for courses with six to eight meetings, and before the third class meeting for courses with nine or more meetings.

Tax Credit

You might be eligible for a tax credit or fees paid at UCLA Extension. For details, see the tax information in the general information section of the quarterly catalog, or visit uclaextension.edu.

For Further Information

Contact UCLA Extension, Department of Humanities, Science, Social Sciences, and Health Sciences, P.O. Box 24901, Los Angeles, CA 90024-0901; (310) 825-7093.